

Quick facts for competitive comparison

Q:	Availability 24/7/365	A:	Yes
Q:	Toll-free hotline	A:	Yes
Q:	Professionally trained live operators	A:	Yes
Q:	Web based online hotline	A:	Yes
Q:	Secure online report retrieval	A:	Yes
Q:	Secure system policies and procedures	A:	Yes
Q:	Experienced in Sarbanes-Oxley compliance	A:	Yes
Q:	Global accessibility	A:	Yes
Q:	Multiple language capability	A:	Yes
Q:	Statistical reporting capability	A:	Yes
Q:	Program awareness material	A:	Yes
Q:	Software to install/purchase	A:	No
Q:	Long term service commitment required	A:	No
Q:	Multiple anonymous reporting capabilities	A:	Yes
Q:	Multiple designated recipients by report type	A:	Yes
Q:	Live 24/7 help desk and support	A:	Yes
Q:	Report routing to specific recipients	A:	Yes
Q:	Report follow-up and tracking	A:	Yes
Q:	Secure online case management system	A:	Yes
Q:	Document actions taken and create an audit trail	A:	Yes